



October 28, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

THE DALLES OR 97058-

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum Internet™
 Current Charges

Total Due by 11/17/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



THE DALLES OR 97058-

October 28, 2014

Account:
 Phone Number:
 Service at

THE DALLES OR 97058-

Total Due by 11/17/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



410659705001002

October 8, 2014
Account:
Phone Number:
Security Code:
Service At

THE DALLES OR 97058

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges

Total Due by 10/28/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

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THE DALLES OR 97058

October 8, 2014

Account:
Phone Number:
Service at

THE DALLES OR 97058

Total Due by 10/28/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000920



October 2, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

THE DALLES OR 97058-7

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges
 Total Due by 10/22/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.



THE DALLES OR 97058-7

October 2, 2014

Account:
 Phone Number:
 Service at

THE DALLES OR 97058-7

Total Due by 10/22/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



November 1, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

THE DALLES OR 97058

Contact Usvisit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Internet®

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/21/14

Total Due by Auto Pay**Charter News**

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

November 1, 2014



Account:

Phone Number:

Service at

THE DALLES OR 97058

THE DALLES OR 97058

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



October 8, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

THE DALLES OR 97058

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/28/14

Charter News

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum



THE DALLES OR 97058

October 8, 2014

Account:
 Phone Number:
 Service at

THE DALLES OR 97058

Total Due by 10/28/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

410659707001108

Charter
 COMMUNICATIONS

October 8, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

THE DALLES OR 97058

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum
Charter
 COMMUNICATIONS

October 8, 2014

Account:
 Phone Number:
 Service at

THE DALLES OR 97058

Total Due by Auto Pay

4056-ND
 THE DALLES OR 97058

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

CHARTER B000924

410659707001202



September 21, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

THE DALLES OR 97058

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Charter
Spectrum



September 21, 2014

Account:

Phone Number:

Service at

THE DALLES OR 97058

Total Due by Auto Pay

THE DALLES OR 97058

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B000925



October 8, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

THE DALLES OR 97058-9

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/28/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum



THE DALLES OR 97058-9

October 8, 2014

Account:
 Phone Number:
 Service at

THE DALLES OR 97058-9

Total Due by 10/28/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

410659707002068

Charter
 COMMUNICATIONS

 September 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

THE DALLES OR 97058-9

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)
Summary

Previous Balance	1
Payments Received -Thank You!	
Adjustments	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Partial Month Charges	
Taxes, Fees and Charges	
Current Charges	

Total Due by 10/13/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
 -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

 Charter
Spectrum
Charter
 COMMUNICATIONS

 PO BOX 60188
 THE DALLES OR 97058-

September 23, 2014

 Account:
 Phone Number:
 Service at

THE DALLES OR 97058-9

Total Due by 10/13/14

Amount you are enclosing

\$

 CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

CHARTER B000927



January 8, 2013
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

THE DALLES OR 97058

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance



Charter TV®



Charter Internet®



Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 01/28/13

Total Due by Auto Pay

Charter News

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for:

- Digital Home from \$62.99 to \$65.99
- Broadcast TV Surcharge, which reflects charges assessed to Charter by broadcast TV stations, from \$1.81 to \$2.15

Customers with services currently on a promotional rate will not see a change in this portion of their fee until after the promotional rate expires.



Live it with Charter® Member Status

Tier: Platinum | Point Balance: 50958 *

For every \$1 spent with Charter you earn 15 points. Visit liveitwithcharter.com to redeem your points for amazing rewards! Questions? Email membercare@liveitwithcharter.com.

*May not reflect most recent account activity.



THE DALLES OR 97058

January 8, 2013

Account:
Phone Number:
Service at

THE DALLES OR 97058

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

450830225002017

Charter
 COMMUNICATIONS

September 16, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

CAMPOBELLO SC 29322

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/06/14

Charter News

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Charter
 COMMUNICATIONS

CAMPOBELLO SC 29322

September 16, 2014

Account:
 Phone Number:
 Service at

Total Due by 10/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742600
 CINCINNATI OH 45274-2600

CHARTER B000929



July 5, 2012
Account:
Phone Number:
Security Code:
Service At

CAMPOBELLO SC 29322

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Adjustments

Past Due Balance

HD Charter TV®
Charter Internet®
Other Monthly Charges
One-Time Charges
Taxes, Fees and Charges

Current Charges due by 07/25/12

Total Due

details on following pages



CAMPOBELLO SC 29322

Charter News

2012 Privacy Notices - Charter's updated privacy policy is enclosed in this month's statement.

Channel Change - Effective August 1, 2012 Music Choice will introduce MCU (Music Choice University) on Channel 905, replacing the MC Mix Tape channel. This is a unique, hour-long themed-block of music programming - with college targeted music!

Charter Is Hiring - Charter is now hiring to fill new Field Sales and Technical positions! Help represent one of the nation's largest providers of advanced Video, Internet and Phone services; by providing an unmatched experience to our customers. Charter rewards its teams with competitive wages, comprehensive benefits and opportunities for advancement within the organization. Join the Charter team today!

Vote Now - Help Choose the Winner in the 2nd Annual Charter Center Stage- Battle of the Bands Contest. Get to know the bands, listen to their music and vote for your favorite. Vote once every day from July 9-August 20 at facebook.com/chartercom! Plus, you can enter for a chance to win awesome prizes. Bands- You can still enter the battle. Submit your video by July 30th at charter.com/centerstage.

July 5, 2012

Account:
Phone Number:
Service at

CAMPOBELLO SC 29322

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



February 13, 2013
Account:
Phone Number:
Security Code:
Service At

INMAN SC 29349

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments

Past Due Balance - Due Now

HD Charter TV®
Charter Internet®
Charter Phone®

Other Charges
One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 03/05/13

Total Due

Charter News

Important Information - Effective on or after April 2, 2013, OWN and OWN HD will be available on the Expanded Service tier and will no longer be offered on Digital View, Digital View Plus or Charter TV Select service tiers. The channel number for OWN will remain the same. Please call 1-888-GET-CHARTER with any questions.

Attention - Phone Customer Notice enclosed

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

New Store Hours - Beginning Monday, January 28th we are changing our store hours to better serve you, our customer. Here are our new hours: Monday thru Friday - 9:00am to 7:00pm; Saturday - 9:00am to 6:00pm



February 13, 2013

Account:
Phone Number:
Service at

INMAN SC 29349

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



September 20, 2014

Account:

Phone Number:

Security Code:

Service At

INMAN SC 29349

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 10/10/14

Total Due**Charter News**

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INMAN SC 29349

September 20, 2014

Account:

Phone Number:

Service at

INMAN SC 29349

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



October 12, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

INMAN SC 29349

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 11/01/14

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

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INMAN SC 29349

October 12, 2014

Account:
 Phone Number:
 Service at

INMAN SC 29349

Total Due by 11/01/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742600
 CINCINNATI OH 45274-2600



September 26, 2014

Account:

Phone Number:

Security Code:

Service At

INMAN SC 29349

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 10/16/14

Total Due**Charter News**

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 26, 2014

Account:

Phone Number:

Service at

INMAN SC 29349

INMAN SC 29349

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

45083022 9003131



Security Code: [REDACTED]

Statement of Service

September 15, 2009



INMAN SC 29349

Account
Phone Number
Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter Brings your Home to Life™

This September Charter On Demand is fast and funny! Don't miss the action packed punch of Fast and Furious available September 10th or the comedy 'I Love You, Man' starring Paul Rudd and Jason Segel now playing! Go to Channel 1 to watch anytime.

Summary

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Balance Forward	[REDACTED]
Charter Cable Services	[REDACTED]
Charter Internet Services	[REDACTED]
Adjustments, Taxes and Fees	[REDACTED]

Total Due by 10/05/09

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.



Change of billing address

Check here and make changes on the back.

Account
Phone Number

Total Due by 10/05/09

Amount you are enclosing:

\$



CHARTER COMMUNICATIONS
PO BOX 9001926
LOUISVILLE KY 40290-1926

CHARTER B000935



September 25, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

JOHNSON CITY TN 37604

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
Remaining Balance
 Charter TV®
 Charter Internet®
 Charter Phone®
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/15/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

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JOHNSON CITY TN 37604

September 25, 2014

Account:
 Phone Number:
 Service at

JOHNSON CITY TN 37604

Total Due by 10/15/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613

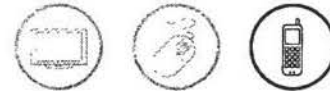
470190709001028



Security Code: [REDACTED]

Statement of Service

November 01, 2009



MILLIGAN COLLEGE TN 37682- [REDACTED]

Account
Phone Number
For Service at

[REDACTED]

JOHNSON CITY TN 37601 [REDACTED]

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

[REDACTED]

Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Balance Forward	[REDACTED]
Charter Cable Services	[REDACTED]
Charter Internet Services	[REDACTED]
Charter Telephone Services	[REDACTED]
Adjustments, Taxes and Fees	[REDACTED]

Total Due Immediately

Charter Brings your Home to Life™

All payments are applied to basic telephone charges first. To bring your account current, please pay all delinquent charges plus your current telephone charges.

Not in a Price Guarantee Package? Call and find out how you can lock in your rate and save for two years with a Charter Price Guarantee package. Call us at (888)438-2427.

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

☐ **Change of billing address**
Check here and make changes on the back.

November 01, 2009

Account
Phone Number
For Service at

[REDACTED]

JOHNSON CITY TN 37601 [REDACTED]

Total Due Immediately

Amount you are enclosing: \$ [REDACTED]



CHARTER COMMUNICATIONS
PO BOX 9001929
LOUISVILLE KY 40290-1929

[REDACTED]

CHARTER B000937



October 4, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

JOHNSON CITY TN 37601-

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/24/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



JOHNSON CITY TN 37601

October 4, 2014

Account:
 Phone Number:
 Service at

JOHNSON CITY TN 37601-

Total Due by 10/24/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613



October 3, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

WATAUGA TN 37694

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!

Remaining Balance

Charter TV®
 Charter Internet®
 Charter Phone®
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/23/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 3, 2014



Account:
 Phone Number:
 Service at

WATAUGA TN 37694

WATAUGA TN 37694

Total Due by 10/23/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613



October 7, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

WATAUGA TN 37694

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/27/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



WATAUGA TN 37694

October 7, 2014

Account:
 Phone Number:
 Service at

WATAUGA TN 37694

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613



September 16, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

WATAUGA TN 37694

Contact Usvisit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/05/14

Total Due by Auto Pay**Charter News**

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 16, 2014

Account:

Phone Number:

Service at

WATAUGA TN 37694

Total Due by Auto Pay

WATAUGA TN 37694

CHARTER COMMUNICATIONS
PO BOX 742613
CINCINNATI OH 45274-2613



October 20, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

ELIZABETHTON TN 37643

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!

Remaining Balance

Charter TV®
 Partial Month Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/09/14

Charter News

Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 255 and 872 in HD
- Mexico 22 HD will launch on Latino View channel 785
- Multimedios TV HD will launch on Latino View channel 786
- ATRES Series will replace La Familia Cosmivision on Latino View channel 201
- ATRES Series HD will launch on Latino View channel 795
- FOX Sports 2 on channel 308 and 814 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 171 and 856 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Internet \$29.99 / Phone \$19.99 - Get more of a good thing with Charter Internet® and Charter Phone®. Upgrade today and enjoy faster Internet speeds up to 30 Mbps, 10x faster than DSL for \$29.99 per month for 12 months when bundled and talk more with unlimited local and long distance calling for \$19.99 per month. Call 1-877-906-9193 to upgrade today!



ELIZABETHTON TN 37643

October 20, 2014

Account:
 Phone Number:
 Service at

ELIZABETHTON TN 37643

Total Due by 11/09/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613



February 16, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

ROAN MOUNTAIN TN 37687

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Adjustments

Past Due Balance - Due Now



Charter TV®



Charter Internet®

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 03/08/13

Total Due

Charter News

New Store Hours - Beginning Monday, January 28th we are changing our store hours to better serve you, our customer. Here are our new hours: Monday, Tuesday, Thursday, Friday - 8:00am to 5:00pm; Wednesday - 8:00am to 6:00pm; Saturday - 9:00am to 1:00pm



ROAN MOUNTAIN TN 37687

February 16, 2013

Account:
 Phone Number:
 Service at

ROAN MOUNTAIN TN 37687

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742600
 CINCINNATI OH 45274-2600



October 27, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

ROAN MOUNTAIN TN 37687

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/16/14

Charter News

Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 262 and 858 in HD
- Mexico 22 HD will launch on Latino View channel 852
- Multimedios TV HD will launch on Latino View channel 795
- ATRES Series will replace La Familia Cosmovision on Latino View channel 212
- ATRES Series HD will launch on Latino View channel 834
- FOX Sports 2 on channel 308 and 828 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 171 and 850 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 960 - 965, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

Charter
Spectrum



ROAN MOUNTAIN TN 37687

October 27, 2014

Account:
 Phone Number:
 Service at

ROAN MOUNTAIN TN 37687

Total Due by 11/16/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742600
 CINCINNATI OH 45274-2600



470190717003027

Security Code: [REDACTED]

Statement of Service

August 17, 2011



*0000593

ROAN MOUNTAIN TN 37687

Account
Phone Number
For Service at

ROAN MOUNTAIN TN 37687

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)**Charter News**

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit charter.com/move today so that your new services are ready to enjoy. Make your new house a Charter home!

To say thanks for being a Charter customer, we're offering you a free membership to our rewards program, Live It with Charter®. Earn automatic points each month just for enjoying your Charter services. Then redeem your points for gift cards, HDTVs and more. Join today and get 3,000 bonus points! Go to www.liveitwithcharter.com and use Promo Code: FREE

Summary *details on following pages*

Previous Balance

Payments Received

Remaining Balance

Charter TV Services

Charter Internet Services

Taxes and Fees

Current Charges

Total Due by 09/06/11**Payment Options**

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

- ☐ **Change of billing address**
Check here and make changes on the back.

Account
Phone Number
For Service at

August 17, 2011

ROAN MOUNTAIN TN 37687

Total Due by 09/06/11

Amount you are enclosing:

\$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

CHARTER B000945



May 11, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

ROAN MOUNTAIN TN 37687

Contact Us
 visit us at www.charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 05/31/14
Total Due

Charter News

2014 Privacy Notices - Charter's updated Privacy Policy is enclosed in this month's statement.

SHOWTIME® Instant Upgrade Silver - You could WIN a Kindle Fire HD® or \$10,000 Grand Prize. Grab your remote, go to channel 2495 to upgrade instantly to Charter TV® Silver and you'll be entered to WIN! Enjoy 50 additional channels including Showtime®, HBO® and Cinemax®, TV on the go including SHOWTIME ANYTIME® and so much more.

Tip of the Month - Are you planning a move? Charter can make it a little easier with one phone call. Give us a call and we'll transfer your services to your new address, at no cost to you. It's that simple. To learn more, visit charter.com/move or call 1-888-GET-CHARTER.

Charter
Spectrum



ROAN MOUNTAIN TN 37687

May 11, 2014

Account:
 Phone Number:
 Service at

ROAN MOUNTAIN TN 37687

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742600
 CINCINNATI OH 45274-2600



470190717003054

Security Code: [REDACTED]

Statement of Service

August 01, 2011



ROAN MOUNTAIN TN 37687

Account
Phone Number
For Service at

ROAN MOUNTAIN TN 37687

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)**Charter News**

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit charter.com/move today so that your new services are ready to enjoy. Make your new house a Charter home!

To say thanks for being a Charter customer, we're offering you a free membership to our rewards program, Live It with Charter®. Earn automatic points each month just for enjoying your Charter services. Then redeem your points for gift cards, HDTVs and more. Join today and get 3,000 bonus points! Go to www.liveitwithcharter.com and use Promo Code: FREE

Summary *details on following pages*

Previous Balance

Payments Received

Remaining Balance

Charter TV Services

Charter Internet Services

Taxes and Fees

Current Charges

Total Due by 08/21/11**Payment Options**

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

- ☐ **Change of billing address**
Check here and make changes on the back.

August 01, 2011

Account
Phone Number
For Service at

ROAN MOUNTAIN TN 37687

Total Due by 08/21/11

Amount you are enclosing:

\$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

CHARTER B000947



February 24, 2013
Account:
Phone Number:
Security Code:
Service At

MILLEDGEVILLE TN 38359

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Partial Month Charges
Taxes, Fees and Charges
Current Charges

Total Due by 03/16/13

Charter News

Important Information - Effective on or after April 2, 2013, OWN and OWN HD will be available on the Expanded Service tier and will no longer be offered on Digital View, Digital View Plus or Charter TV Select service tiers. The channel number for OWN will remain the same. Please call 1-888-GET-CHARTER with any questions.

Important Channel Change - Effective on or after April 3, 2013, WBBJ-CBS will move from channel 135 to channel 703 on the Basic service tier. Please call 1-888-GET-CHARTER with any questions.

New Store Hours - Beginning Monday, January 28th we are changing our store hours to better serve you, our customer. Here are our new hours: Monday thru Friday - 9:30am to 6:00pm; Closed Saturday.



JACKSON TN 38305

February 24, 2013

Account:
Phone Number:
Service at

MILLEDGEVILLE TN 38359

Total Due by 03/16/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742613
CINCINNATI OH 45274-2613



470719202001099

Security Code: [REDACTED]

Statement of Service

August 08, 2011



*0003230

SALTILLO TN 38370

Account
Phone Number
For Service at

SALTILLO TN 38370

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GET CHARTER (1-888-438-2427)**Charter News**

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit charter.com/move today so that your new services are ready to enjoy. Make your new house a Charter home!

Summary *details on following pages*

Previous Balance

Payments Received

Adjustments

Remaining Balance

Charter TV Services

Charter Internet Services

Taxes and Fees

Current Charges

Total Due by 08/28/11**Payment Options**

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

- ☐ **Change of billing address**
Check here and make changes on the back.

August 08, 2011

Account
Phone Number
For Service at

SALTILLO TN 38370

Total Due by 08/28/11

Amount you are enclosing:

\$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742613
CINCINNATI OH 45274-2613

CHARTER B000949



October 14, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MORRIS CHAPEL TN 38361

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
One-Time Charges
Taxes, Fees and Charges
Current Charges
Total Due by 11/03/14

Charter News

Welcome to a bigger, faster, more powerful world! -
 Your services have been upgraded to the new Charter
 Spectrum™ at no cost to you. Watch over 200 available
 HD channels in mind-blowing clarity and double the
 Internet speeds starting at 60 Mbps. Just sit back, relax
 and enjoy. To learn more, visit charter.com/spectrum.
 Welcome to Charter Spectrum.

Tip of the Month - Primetime On Demand - Watch
 Primetime on your time with Charter On Demand. Access
 new Primetime shows the day after they air, catch up on
 past episodes or watch new ones. **IT'S EASY TO USE!**
 Press the On Demand button on your remote, go to
 channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum



MORRIS CHAPEL TN 38361

October 14, 2014

Account:
 Phone Number:
 Service at

MORRIS CHAPEL TN 38361

Total Due by 11/03/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613



August 10, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

CHURCH HILL TN 37642

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Internet®
One-Time Charges
Current Charges Due By 08/30/14

Total Due

Charter News

Residential Terms and Conditions of Service - Charter's Residential Terms and Conditions of Service have changed. The modifications shall be effective October 1, 2014. The restructured Residential Terms and Conditions of Service may be viewed at charter.com/termsofservice.

\$29.99 Triple Play - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and watch over 125 channels including tons of FREE HD, surf with super-fast Internet speeds at up to 30 Mbps and call your family and friends with unlimited calling from \$29.99 per month each for 12 months when bundled (excludes equipment). To upgrade call 1-844-849-5029.

Tip of the Month: Understanding your Bill - Need help understanding your statement? We've got the answers. You can view the "Charter Statement" video at charter.com/statementinfo, press the On Demand button on your remote or go to channel 1 and click "Self-Help" or visit charter.net/tips to learn more.



CHURCH HILL TN 37642

August 10, 2014

Account:
 Phone Number:
 Service at

CHURCH HILL TN 37642

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613



October 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

CHURCH HILL TN 37642

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/21/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. Although the discounted rate for the first part of your promotion is about to end, Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months, beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.



CHURCH HILL TN 37642

October 1, 2014

Account:
 Phone Number:
 Service at

CHURCH HILL TN 37642

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613



October 21, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MOUNTAIN CITY TN 37683

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance
 Charter Spectrum Internet™
 Current Charges

Total Due by 11/10/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum



MOUNTAIN CITY TN 37683

October 21, 2014

Account:
 Phone Number:
 Service at

MOUNTAIN CITY TN 37683

Total Due by 11/10/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742600
 CINCINNATI OH 45274-2600



September 26, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MOUNTAIN CITY TN 37683-

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Partial Month Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/16/14

Charter News

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



MOUNTAIN CITY TN 37683

September 26, 2014

Account:
 Phone Number:
 Service at

MOUNTAIN CITY TN 37683

Total Due by 10/16/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742600
 CINCINNATI OH 45274-2600



February 17, 2013
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

BUTLER TN 37640

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 03/07/13

Total Due by Auto Pay

Charter News

Important Information - Effective on or after April 2, 2013, OWN and OWN HD will be available on the Expanded Service tier and will no longer be offered on Digital View, Digital View Plus or Charter TV Select service tiers. The channel number for OWN will remain the same. Please call 1-888-GET-CHARTER with any questions.

New Store Hours - Beginning Monday, January 28th we are changing our store hours to better serve you, our customer. Here are our new hours: Monday, Tuesday, Thursday, Friday - 8:00am to 5:00pm; Wednesday - 8:00am to 6:00pm; Saturday - 9:00am to 1:00pm



BUTLER TN 37640

February 17, 2013

Account:
Phone Number:
Service at

BUTLER TN 37640

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



Charter

February 14, 2013
Account:
Phone Number:
Security Code:
Service At

BUTLER TN 37640

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Phone®
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Attention - Phone Customer Notice enclosed

New Store Hours - Beginning Monday, January 28th we are changing our store hours to better serve you, our customer. Here are our new hours: Monday, Tuesday, Thursday, Friday - 8:00am to 5:00pm; Wednesday - 8:00am to 6:00pm; Saturday - 9:00am to 1:00pm

Charter

BUTLER TN 37640

February 14, 2013

Account:
Phone Number:
Service at

BUTLER TN 37640

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



September 19, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

MOUNTAIN CITY TN 37683

Contact Usvisit us at charter.com/spectrum or

call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/09/14

Total Due by Auto Pay**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 19, 2014

Account:

Phone Number:

Service at

MOUNTAIN CITY TN 37683

Total Due by Auto Pay

MOUNTAIN CITY TN 37683

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



October 4, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

BUTLER TN 37640

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Current Charges

Total Due by 10/24/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



BUTLER TN 37640

October 4, 2014

Account:
 Phone Number:
 Service at

BUTLER TN 37640

Total Due by 10/24/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742600
 CINCINNATI OH 45274-2600



January 10, 2013
Account:
Phone Number:
Security Code:
Service At

BUTLER TN 37640

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Adjustments
Past Due Balance - Due Now
Charter TV®
Charter Internet®
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 01/30/13
Total Due

Charter News

Important TV Update- Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for:

- Broadcast TV Surcharge, which reflects charges assessed to Charter by broadcast TV stations, will be a separate line item, and will be \$2.15.

Important Update- Effective with your next billing statement, pricing will be adjusted for:

- DVR Equipment including Interactive Guide Services from \$5.00 to \$5.99

Customers with services currently on a promotional rate will not see a change in this portion of their fee until after the promotional rate expires.

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.



MOUNTAIN CITY TN 37683

January 10, 2013

Account:
Phone Number:
Service at

BUTLER TN 37640

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



October 10, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

BUTLER TN 37640-

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges Due By 10/30/14
Total Due

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum



BUTLER TN 37640-

October 10, 2014

Account:
 Phone Number:
 Service at

BUTLER TN 37640-

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742600
 CINCINNATI OH 45274-2600



September 22, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

MOUNTAIN CITY TN 37683

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/12/14

Total Due by Auto Pay**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

\$39 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



MOUNTAIN CITY TN 37683

September 22, 2014

Account:

Phone Number:

Service at

MOUNTAIN CITY TN 37683

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600



September 28, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

MOUNTAIN CITY TN 37683

Contact Usvisit us at charter.com/spectrum or

call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Internet®

Charter Spectrum Voice™

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/18/14

Total Due by Auto Pay**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 28, 2014

Account:

Phone Number:

Service at

MOUNTAIN CITY TN 37683

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 742600
CINCINNATI OH 45274-2600

Charter
 COMMUNICATIONS

September 18, 2014

Account:

Phone Number:

Security Code:

Service At

MOUNTAIN CITY TN 37683

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)
Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 10/08/14

Total Due**Your account is past due.**

The past due amount is due five days following the mailing date of this bill. Please pay total past due amount to avoid further collection activity and interruption of service. If service is interrupted, you will need to pay your full past due amount, first month of service and a reconnection fee to resume service.

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

 Charter
Spectrum
Charter
 COMMUNICATIONS

MOUNTAIN CITY TN 37683

September 18, 2014

Account:

Phone Number:

Service at

MOUNTAIN CITY TN 37683

Total Due

Amount you are enclosing

\$

 CHARTER COMMUNICATIONS
 PO BOX 742600
 CINCINNATI OH 45274-2600



471099301002083

Security Code: [REDACTED]

Statement of Service

August 02, 2011



*0002121

ADAMSVILLE TN 38310

Account
Phone Number
For Service at

ADAMSVILLE TN 38310

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)**Charter News**

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit charter.com/move today so that your new services are ready to enjoy. Make your new house a Charter home!

To say thanks for being a Charter customer, we're offering you a free membership to our rewards program, Live It with Charter®. Earn automatic points each month just for enjoying your Charter services. Then redeem your points for gift cards, HDTVs and more. Join today and get 3,000 bonus points! Go to www.livewithcharter.com and use Promo Code: FREE

Summary *details on following pages*

Previous Balance

Payments Received

Adjustments

Remaining Balance

Charter TV Services

Charter Internet Services

Taxes and Fees

Current Charges

Total Due by 08/22/11**Payment Options**

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

☐ **Change of billing address**

Check here and make changes on the back.

August 02, 2011

Account
Phone Number
For Service at

ADAMSVILLE TN 38310

Total Due by 08/22/11

Amount you are enclosing:

\$

CHARTER COMMUNICATIONS
PO BOX 742613
CINCINNATI OH 45274-2613

CHARTER B000964



March 2, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

ADAMSVILLE TN 38310

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Adjustments

Remaining Balance



Charter TV®

Taxes, Fees and Charges

Current Charges

Total Due by 03/22/13

Charter News

Important Channel Change - Effective on or after April 3, 2013, WBBJ-CBS will move from channel 135 to channel 703 on the Basic service tier. Please call 1-888-GET-CHARTER with any questions.

Important Channel Notice - As of February 21st, WJKT-DT2- Live Well, is no longer available on your lineup, on channel 176, as part of the Basic Digital Only tier. Thank you for being a valued customer.



ADAMSVILLE TN 38310

March 2, 2013

Account:
 Phone Number:
 Service at

ADAMSVILLE TN 38310

Total Due by 03/22/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613



December 24, 2013
Account:
Phone Number:
Security Code:
Service At

SELMER TN 38375

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Past Due Balance - Due Now



Charter TV®



Charter Internet®

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges Due By 01/13/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Update - Effective January 1, 2014, the charges for the Unreturned Equipment will be changed as follows: Digital Set-Top Box, from \$132-\$289 to \$125; CableCard from \$43 to \$39; and where applicable, Digital Terminal Adapter from \$51 to \$44.

Important Update - Effective January 1, 2014, the charges for Unreturned Equipment will be changed as follows: Cable Modem (D3)/Multimedia Terminal Adapter from \$32 to \$39; Multimedia Terminal Adapter (MTA) from \$0 to \$39.



SELMER TN 38375

December 24, 2013

Account:
Phone Number:
Service at

SELMER TN 38375

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742613
CINCINNATI OH 45274-2613



September 23, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

KINGSPORT TN 37664

Contact Usvisit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/13/14

Total Due by Auto Pay**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.



September 23, 2014

Account:

Phone Number:

Service at

KINGSPORT TN 37664

KINGSPORT TN 37664

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 742613
CINCINNATI OH 45274-2613



September 23, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

KINGSPORT TN 37664

Contact Usvisit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/13/14

Total Due by Auto Pay**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 23, 2014



Account:

Phone Number:

Service at

KINGSPORT TN 37664

KINGSPORT TN 37664

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 742613
CINCINNATI OH 45274-2613



October 15, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

KINGSPORT TN 37664

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/05/14
Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more



KINGSPORT TN 37664

October 15, 2014

Account:
 Phone Number:
 Service at

KINGSPORT TN 37664

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613



September 28, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

KINGSPORT TN 37663

Contact Usvisit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/18/14

Total Due by Auto Pay**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 28, 2014

Account:

Phone Number:

Service at

KINGSPORT TN 37663

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 742613
CINCINNATI OH 45274-2613



October 13, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

KINGSPORT TN 37664

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/02/14
Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Account Reminder - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

You may notice that the total monthly charge on this month's statement is different than last month. You'll recall that the discounted rate for the first part of your promotion period ended last month, but because the exact date your new pricing took effect occurred in the middle of your billing period, that statement reflected the new rate for just a part of the month. This month's statement reflects your new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.



KINGSPORT TN 37664

October 13, 2014

Account:
 Phone Number:
 Service at

KINGSPORT TN 37664

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613

471630414004019



September 19, 2014
Account:
Phone Number:
Security Code:
Service At

KINGSPORT TN 37660

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges Due By 10/09/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 19, 2014

Account:
Phone Number:
Service at

KINGSPORT TN 37660



KINGSPORT TN 37660

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742613
CINCINNATI OH 45274-2613

CHARTER B000972



October 28, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

KINGSPORT TN 37665

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Internet®

One-Time Charges

Current Charges Due By 11/17/14

Total Due

Charter News

\$39.99 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-954-3041 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 28, 2014



Account:
 Phone Number:
 Service at

KINGSPORT TN 37665

KINGSPORT TN 37665

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613



October 4, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

KINGSPORT TN 37660

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
Remaining Balance
 Charter TV®
 Charter Internet®
 Charter Phone®
 Other Charges
 Taxes, Fees and Charges
 Current Charges
 YOUR AUTO PAY WILL BE PROCESSED 10/22/14
Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



KINGSPORT TN 37660

October 4, 2014

Account:
 Phone Number:
 Service at

KINGSPORT TN 37660

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613



October 7, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

KINGSPORT TN 37664

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance
 Charter TV®
 Charter Phone®
 Other Charges
 Taxes, Fees and Charges
 Current Charges
Total Due by 10/27/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Add Internet for \$29.99 - Add super-fast Charter Internet® with speeds up to 30 Mbps for \$29.99 per month for 12 months when bundled. With speeds 10x faster than DSL and 5x faster than AT&T U-verse, Charter Internet gives you more speed to support all the devices in your home. Call 1-866-914-3001 to get faster Internet today.

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about November 4, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.



KINGSPORT TN 37664

October 7, 2014

Account:
 Phone Number:
 Service at

KINGSPORT TN 37664

Total Due by 10/27/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613




January 11, 2013
Account:
Phone Number:
Security Code:
Service At

BRISTOL TN 37620

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Remaining Balance
 Charter Internet®
One-Time Charges
Current Charges
Total Due by 01/31/13

Charter News



BRISTOL TN 37620

January 11, 2013

Account:
Phone Number:
Service at

BRISTOL TN 37620

Total Due by 01/31/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742613
CINCINNATI OH 45274-2613



November 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

PINEY FLATS TN 37686

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Internet®
Current Charges
Total Due by 11/21/14

Charter News

\$39.99 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-916-3118 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).



PINEY FLATS TN 37686

November 1, 2014

Account:
 Phone Number:
 Service at

PINEY FLATS TN 37686

Total Due by 11/21/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613



October 4, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

BLOUNTVILLE TN 37617

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/24/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 4, 2014

Account:
 Phone Number:
 Service at

BLOUNTVILLE TN 37617

Total Due by Auto Pay



BLOUNTVILLE TN 37617

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613



February 16, 2013

Account:

Phone Number:

Security Code:

Service At

BRISTOL TN 37620

Contact Usvisit us at www.charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Past Due Balance - Due Now



Charter TV®



Charter Internet®

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 03/08/13

Total Due**Charter News**

Important Information - Effective on or after April 2, 2013, OWN and OWN HD will be available on the Expanded Service tier and will no longer be offered on Digital View, Digital View Plus or Charter TV Select service tiers. The channel number for OWN will remain the same. Please call 1-888-GET-CHARTER with any questions.

New Store Hours - Beginning Monday, January 28th we are changing our store hours to better serve you, our customer. Here are our new hours: Monday thru Friday - 8:00am to 7:00pm; Saturday - 8:00am to 5:00pm.



BRISTOL TN 37620

February 16, 2013

Account:

Phone Number:

Service at

BRISTOL TN 37620

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742613
CINCINNATI OH 45274-2613



February 16, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

BLOUNTVILLE TN 37617

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!

Remaining Balance

Charter TV®
 Charter Internet®
 Charter Phone®
 One-Time Charges
 Partial Month Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 03/08/13

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Attention - Phone Customer Notice enclosed

Important Information - Effective on or after April 2, 2013, OWN and OWN HD will be available on the Expanded Service tier and will no longer be offered on Digital View, Digital View Plus or Charter TV Select service tiers. The channel number for OWN will remain the same. Please call 1-888-GET-CHARTER with any questions.

New Store Hours - Beginning Monday, January 28th we are changing our store hours to better serve you, our customer. Here are our new hours: Monday thru Friday - 8:00am to 7:00pm; Saturday - 8:00am to 5:00pm.



BLOUNTVILLE TN 37617

February 16, 2013

Account:
 Phone Number:
 Service at

BLOUNTVILLE TN 37617

Total Due by 03/08/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613




February 11, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

BLOUNTVILLE TN 37617

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
 Charter Internet®
Current Charges

Total Due by 03/03/13

Charter News

New Store Hours - Beginning Monday, January 28th we are changing our store hours to better serve you, our customer. Here are our new hours: Monday thru Friday - 8:00am to 7:00pm; Saturday - 8:00am to 5:00pm.



BLOUNTVILLE TN 37617

February 11, 2013

Account:
 Phone Number:
 Service at

BLOUNTVILLE TN 37617

Total Due by 03/03/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613



471790604005032

Security Code: [REDACTED]

Statement of Service

March 04, 2009



JOHNSON CITY TN 37604 [REDACTED]

Account
Phone Number
Contact UsFor Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)**Charter Brings your Home to Life™**

All payments are applied to basic telephone charges first. To bring your account current, please pay all delinquent charges plus your current telephone charges.

Music Choice is making changes to its music channel line-up effective April 15, 2009 to better serve the evolving music interests of its diverse audience. To view your new Music Choice line up, go to www.Charter.com and click on announcements!

NEW COUPON REDEMPTION PROCESS: Charter coupons issued with a 10-digit Coupon Number must be redeemed online or at Charter Sales and Service Centers. It's easy, fast and secure! Plus, you can print a receipt. Visit www.charter.com/coupon to redeem. Please do not mail 10-digit coupons or any other correspondence with your bill payment.

Summary *details on following pages*

Previous Balance
Payments Received
Balance Forward
Charter Cable Services
Charter Telephone
Adjustments, Taxes and Fees

Total Due by 03/24/09**Payment Options**

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

☐ **Change of billing address**
Check here and make changes on the back.

March 04, 2009

Account
Phone Number**Total Due by 03/24/09**

Amount you are enclosing:

\$

CHARTER COMMUNICATIONS
PO BOX 9001929
LOUISVILLE KY 40290-1929

CHARTER B000982



July 15, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

CONROE TX 77384

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Adjustments
Past Due Balance - Due Now
Charter TV®
Charter Internet®
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 08/04/14
Total Due

Charter News

Annual Notices - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service. To obtain the current channel lineup available in your area, please go to charter.com/channellineup, click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-888-438-2427, or visit your local Charter Store. To find the nearest Charter Store location, go to charter.com/locations.

Tip of the Month: Charter App - Millions are using their mobile devices to watch live TV anywhere in their homes and you can too with the Charter App. It's FREE for Charter TV® customers! Watch over 130 live TV channels anywhere in your home, use your device as a remote and more. Download the App for FREE at chartertvapp.com and sign in using your My Account username or Charter email address.



CONROE TX 77384

July 15, 2014

Account:
 Phone Number:
 Service at

CONROE TX 77384

Total Due

Amount you are enclosing.

\$

CHARTER COMMUNICATIONS
 PO BOX 790261
 SAINT LOUIS MO 63179-0261



March 12, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

CONROE TX 77384

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 04/02/13

Charter News



CONROE TX 77384

March 12, 2013

Account:
 Phone Number:
 Service at

CONROE TX 77384

Total Due by 04/02/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 790261
 SAINT LOUIS MO 63179-0261



February 4, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

CONROE TX 77385

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet®
Taxes, Fees and Charges
Current Charges

Total Due by 02/24/14

Charter News



CONROE TX 77385

February 4, 2014

Account:
 Phone Number:
 Service at

CONROE TX 77385

Total Due by 02/24/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 790261
 SAINT LOUIS MO 63179-0261



September 27, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

SUTTON VT 05867-

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges Due By 10/27/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 27, 2014

Account:
 Phone Number:
 Service at

SUTTON VT 05867-



SUTTON VT 05867

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60588
 LOS ANGELES CA 90060-0588

500059570001111



July 20, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

SUTTON VT 05867

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges

Total Due by 08/19/14

Charter News

Annual Notices - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service.. To obtain the current channel lineup available in your area, please go to charter.com/channel lineup , click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-888-438-2427, or visit your local Charter Store. To find the nearest Charter Store location, go to charter.com/locations .

\$29.99 Triple Play - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and watch over 125 channels including tons of FREE HD, surf with super-fast Internet speeds at up to 30 Mbps and call your family and friends with unlimited calling from \$29.99 per month each for 12 months when bundled. To upgrade call 1-866-960-1754.



LYNDONVILLE VT 05851

July 20, 2014

Account:
 Phone Number:
 Service at

SUTTON VT 05867

Total Due by 08/19/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60588
 LOS ANGELES CA 90060-0588

CHARTER B000987



500059578001059

Security Code: [REDACTED]

Statement of Service

September 28, 2011



*0005127

PEACHAM VT 05862-2018

Account
Phone Number
For Service at

PEACHAM VT 05862- [REDACTED]

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)**Charter News**

On or after November 15, 2011, YouToo network, formerly known as AmericanLife TV Network (ALN), channel 103 on Digital View, will no longer be available to Charter customers.

Summary *details on following pages*

Previous Balance

Payments Received

Adjustments

Remaining Balance

Charter TV Services

Charter Internet Services

Taxes and Fees

Current Charges

Total Due by 10/11/11As a
Charter
Bundle
customer:**YOU SAVED \$10
THIS MONTH!**
(Wasn't that easy?)**Payment Options**

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**

Check here and make changes on the back.

Account
Phone Number
For Service at

September 28, 2011

PEACHAM VT 05862- [REDACTED]

Total Due by 10/11/11

Amount you are enclosing:

\$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60588
LOS ANGELES CA 90060-0588

CHARTER B000988



October 27, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

CONCORD VT 05824

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Past Due Balance - Due Now
 Charter TV®
 Charter Internet®
 Other Charges
 Taxes, Fees and Charges
 Current Charges Due By 11/26/14

Total Due

Charter News

Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Expanded Service / Charter Select channel 227 and 884 in HD
- Mexico 22 HD will launch on Latino View channel 857
- Multimedios TV HD will launch on Latino View channel 858
- ATRES Series will replace La Familia Cosmovision on Latino View channel 281
- ATRES Series HD will launch on Latino View channel 856
- FOX Sports 2 on channel 314 and 756 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 99 & 140 and 813 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 966, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

October 27, 2014

Account:
 Phone Number:
 Service at

CONCORD VT 05824

Total Due

Amount you are enclosing

\$



CONCORD VT 05824

CHARTER COMMUNICATIONS
 PO BOX 60588
 LOS ANGELES CA 90060-0588



May 3, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

GROTON VT 05046

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter TV®

Charter Internet®

Taxes, Fees and Charges

Current Charges Due By 06/02/13

Total Due

Charter News

2013 Privacy Notices - Charter's updated privacy policy is enclosed in this month's statement.



May 3, 2013

Account:
 Phone Number:
 Service at

GROTON VT 05046

GROTON VT 05046

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60588
 LOS ANGELES CA 90060-0588



500059578002131

Security Code: [REDACTED]

Statement of Service

September 26, 2011



GROTON VT 05046 [REDACTED]

Account
Phone Number
For Service at

GROTON VT 05046 [REDACTED]

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

Summary details on following pages

Previous Balance

Payments Received

Adjustments

Remaining Balance

Charter TV Services

Charter Internet Services

Taxes and Fees

Current Charges

Total Due by 10/09/11**Payment Options****Pay Online** - Create or Login to MyAccount to pay or view
your bill online at charter.com/myaccount.**Pay by Mail** - Detach this portion of your statement and
send it with your check made payable to Charter in the
enclosed envelope. Please do not include correspondences
of any type with payments. For questions or concerns,
please call 1-888-438-2427.**Change of billing address**

Check here and make changes on the back.

September 26, 2011

Account
Phone Number
For Service at

GROTON VT 05046 [REDACTED]

Total Due by 10/09/11

Amount you are enclosing:

\$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 60588
LOS ANGELES CA 90060-0588

CHARTER B000991



500059578003074

Statement of Service

September 02, 2011



EAST RYEGATE VT 05042

Account
Phone Number
For Service at

EAST RYEGATE VT 05042

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit charter.com/move today so that your new services are ready to enjoy. Make your new house a Charter home!

Summary details on following pages
Service from 09/12/11 through 10/11/11

Previous Balance

Payments Received

Adjustments

Remaining Balance

Charter TV Services

Charter Internet Services

Taxes and Fees

Current Charges

Total Due by 09/15/11

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.



Change of billing address

Check here and make changes on the back.

September 02, 2011

Account
Phone Number
For Service at

EAST RYEGATE VT 05042

Total Due by 09/15/11

Amount you are enclosing:



CHARTER COMMUNICATIONS
PO BOX 60588
LOS ANGELES CA 90060-0588

CHARTER B000992




February 28, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

WELLS RIVER VT 05081

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
 Charter Internet®
Current Charges
Total Due by 03/30/13

Charter News



WELLS RIVER VT 05081

February 28, 2013

Account:
 Phone Number:
 Service at

WELLS RIVER VT 05081

Total Due by 03/30/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60588
 LOS ANGELES CA 90060-0588



October 14, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

PLAINFIELD VT 05667

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges Due By 11/13/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

Account Reminder - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

You may notice that the total monthly charge on this month's statement is different than last month. You'll recall that the discounted rate for the first part of your promotion period ended last month, but because the exact date your new pricing took effect occurred in the middle of your billing period, that statement reflected the new rate for just a part of the month. This month's statement reflects your new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.



PLAINFIELD VT 05667

October 14, 2014

Account:
 Phone Number:
 Service at

PLAINFIELD VT 05667

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60588
 LOS ANGELES CA 90060-0588



November 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

BARRE VT 05641

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance
 Charter TV®
 Charter Internet®
 Taxes, Fees and Charges
 Current Charges

Total Due by 12/01/14

Charter News

Important Information about your Channel Lineup

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Expanded Service / Charter Select channel 227 and 884 in HD
- Mexico 22 HD will launch on Latino View channel 857
- Multimedios TV-HD will launch on Latino View channel 858
- ATRES Series will replace La Familia Cosmovision on Latino View channel 281
- ATRES Series HD will launch on Latino View channel 856
- FOX Sports 2 on channel 314 and 756 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 99 & 140 and 813 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 & 966, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

November 1, 2014

Account:
 Phone Number:
 Service at

BARRE VT 05641



BARRE VT 05641

Total Due by 12/01/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60588
 LOS ANGELES CA 90060-0588



March 3, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

GATE CITY VA 24251

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges Due By 03/23/13
Total Due

Charter News



GATE CITY VA 24251

March 3, 2013

Account:
 Phone Number:
 Service at

GATE CITY VA 24251

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742613
 CINCINNATI OH 45274-2613



September 20, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

PASCO WA 99301-

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/10/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



PASCO WA 99301

September 20, 2014

Account:
 Phone Number:
 Service at

PASCO WA 99301-

Total Due by 10/10/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



September 18, 2014

Account:

Phone Number:

Security Code:

Service At

PASCO WA 99301-

Contact Usvisit us at charter.com/spectrum or

call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges Due By 10/08/14

Total Due**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 18, 2014

Account:

Phone Number:

Service at

PASCO WA 99301-

PASCO WA 99301-

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



530210206063026

*0003516

PASCO WA 99301

Security Code: [REDACTED]

Statement of Service

April 20, 2010

Account
Phone Number
Contact UsFor Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

EPIX will offer a Free Preview on 6/18-6/27 for residential Charter TV in Digital customers which may contain PG, PG-13, TV-14, TVMA and R rated programs. If you do not wish to view the preview, please activate parental controls or call 1-888 Get Charter.

Congratulations to Larry and Amanda in Medford! The newest Live It With Charter winners! They won the NW exclusive World Fishing Network Sweepstakes! You can be the next local winner! Join for free at www.liveitwithcharter.com

Summary details on following pages

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Balance Forward	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Adjustments, Taxes and Fees	[REDACTED]

Total Due Immediately

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

☐ **Change of billing address**
Check here and make changes on the back.

April 20, 2010

Account
Phone Number**Total Due Immediately** **\$275.17**

Amount you are enclosing:

\$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 78063
PHOENIX AZ 85062-8063

CHARTER B000999



October 17, 2014
Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

ELLENSBURG WA 98926-

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received - Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/07/14

Total Due by Auto Pay

Charter News

Important Information about your Channel Lineup

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 239
- El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launch on Latino View channel 697
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmovision on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801
- FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 135 and 865 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

Charter
Spectrum



October 17, 2014

Account:

Phone Number:

Service at

ELLENSBURG WA 98926-

Total Due by Auto Pay

ELLENSBURG WA 98926-

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



July 3, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

ELLENSBURG WA 98926

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges
Total Due by 07/23/14

Charter News

Account Reminder - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

You may notice that the total monthly charge on this month's statement is different than last month. You'll recall that the discounted rate for the first part of your promotion period ended last month, but because the exact date your new pricing took effect occurred in the middle of your billing period, that statement reflected the new rate for just a part of the month. This month's statement reflects your new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.

Welcome to a bigger, faster, more powerful world! Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and double the Internet speeds starting at 60 Mbps. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Charter
Spectrum



ELLENSBURG WA 98926

July 3, 2014

Account:
 Phone Number:
 Service at

ELLENSBURG WA 98926

Total Due by 07/23/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 9, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

ELLENSBURG WA 98926

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!

Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/29/14

Charter News

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



ELLENSBURG WA 98926

October 9, 2014

Account:
 Phone Number:
 Service at

ELLENSBURG WA 98926

Total Due by 10/29/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 24, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

ELLENSBURG WA 98926

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/13/14

Charter News

Important Information about your Channel Lineup -

Effective on or after December 16, 2014; the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 239
- El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launch on Latino View channel 697
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmovision on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801
- FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 135 and 865 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 962 - 972, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



ELLENSBURG WA 98926

October 24, 2014

Account:
 Phone Number:
 Service at

ELLENSBURG WA 98926

Total Due by 11/13/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



September 17, 2014

Account:

Phone Number:

Security Code:

Service At

LYLE WA 98635

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/07/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!

-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.



LYLE WA 98635

September 17, 2014

Account:

Phone Number:

Service at

LYLE WA 98635

Total Due by 10/07/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



September 17, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

LYLE WA 98635

Contact Usvisit us at charter.com/spectrum or

call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/07/14

Total Due by Auto Pay**Charter News**

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

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September 17, 2014

Account:

Phone Number:

Service at

LYLE WA 98635

Total Due by Auto Pay

LYLE WA 98635

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



January 27, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

LYLE WA 98635

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
HD Charter TV®
Charter Internet®
Charter Phone®
Taxes, Fees and Charges
Current Charges

Total Due by 02/17/13

Charter News

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for:

- Digital Home from \$62.99 to \$65.99
- Broadcast TV Surcharge, which reflects charges assessed to Charter by broadcast TV stations, from \$1.81 to \$2.15

Important Update - Effective with your next billing statement, pricing will be adjusted for:

- Digital Receiver including Interactive Guide Services from \$5.00 to \$5.99

Customers with services currently on a promotional rate will not see a change in this portion of their fee until after the promotional rate expires.

Attention - Phone Customer Notice enclosed

Promotion Discount - At Charter, we're committed to providing you with an outstanding customer experience, everything from ongoing product enhancements to prompt and courteous service and information about changes to your account. With that in mind, per the terms of your enrollment, the promotional discount on one or more of your Charter services is set to expire. This will be reflected on your bill and no action is necessary on your part. Thank you for choosing Charter!



January 27, 2013

Account:
 Phone Number:
 Service at

LYLE WA 98635

Total Due by 02/17/13

Amount you are enclosing

\$

LYLE WA 98635

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 2, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

WHITE SALMON WA 98672

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges Due By 10/22/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.



WHITE SALMON WA 98672

October 2, 2014

Account:
 Phone Number:
 Service at

WHITE SALMON WA 98672

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 4, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

DALLESFORT WA 98617

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges
Total Due by 10/24/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



DALLESFORT WA 98617

October 4, 2014

Account:
 Phone Number:
 Service at

DALLESFORT WA 98617

Total Due by 10/24/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 9, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

WHITE SALMON WA 98672

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance
 Charter Spectrum Internet™
 Current Charges

Total Due by 10/29/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

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Charter
Spectrum



WHITE SALMON WA 98672

October 9, 2014

Account:
 Phone Number:
 Service at

WHITE SALMON WA 98672

Total Due by 10/29/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



May 2, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

WHITE SALMON WA 98672-

Contact Us

visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges
Total Due by 05/22/14

Charter News

2014 Privacy Notices - Charter's updated Privacy Policy is enclosed in this month's statement.

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about May 20, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

Tip of the Month - Are you planning a move? Charter can make it a little easier with one phone call. Give us a call and we'll transfer your services to your new address, at no cost to you. It's that simple. To learn more, visit charter.com/move or call 1-888-GET-CHARTER.



WHITE SALMON WA 98672-

May 2, 2014

Account:
 Phone Number:
 Service at

WHITE SALMON WA 98672-

Total Due by 05/22/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



May 17, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

WHITE SALMON WA 98672

Contact Us

visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Internet®
One-Time Charges
Current Charges Due By 06/06/14
Total Due

Charter News



Live It with Charter® Member Status

Member Id #: 1083891443

Tier: Preferred | Point Balance: 17409 *

For every \$1 spent with Charter you earn 10 points. Visit liveitwithcharter.com to redeem your points for amazing rewards! Questions? Email membercare@liveitwithcharter.com

*May not reflect most recent account activity.

Tip of the Month - Are you planning a move? Charter can make it a little easier with one phone call. Give us a call and we'll transfer your services to your new address, at no cost to you. It's that simple. To learn more, visit charter.com/move or call 1-888-GET-CHARTER.



WHITE SALMON WA 98672

May 17, 2014

Account:
 Phone Number:
 Service at

WHITE SALMON WA 98672

Total Due

Amount you are enclosing \$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 13, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

LYLE WA 98635

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!

Remaining Balance
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Current Charges

Total Due by 11/02/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



LYLE WA 98635

October 13, 2014

Account:
 Phone Number:
 Service at

LYLE WA 98635

Total Due by 11/02/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



September 25, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

LYLE WA 98635

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/15/14

Total Due by Auto Pay**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).



September 25, 2014

Account:

Phone Number:

Service at

LYLE WA 98635

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



October 8, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

WHITE SALMON WA 98672

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!

Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges

Current Charges
 YOUR AUTO PAY WILL BE PROCESSED 10/28/14

Total Due by Auto Pay

Charter News

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MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 8, 2014

Account:
 Phone Number:
 Service at

WHITE SALMON WA 98672

Total Due by Auto Pay



WHITE SALMON WA 98672

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

Charter

COMMUNICATIONS

September 17, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

WHITE SALMON WA 98672

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/07/14

Charter News

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Charter

COMMUNICATIONS

WHITE SALMON WA 98672

September 17, 2014

Account:
 Phone Number:
 Service at

WHITE SALMON WA 98672

Total Due by 10/07/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

Charter

COMMUNICATIONS

September 17, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

OMAK WA 98841-

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/07/14

Charter News

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Account Reminder - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

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Again, thank you for your business. It is our pleasure to serve you.

Charter

COMMUNICATIONS

OMAK WA 98841

September 17, 2014

Account:
 Phone Number:
 Service at

OMAK WA 98841

Total Due by 10/07/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



September 21, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

OMAK WA 98841

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
Remaining Balance
 Charter TV®
 Charter Internet®
 Charter Phone®
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/11/14

Charter News

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OMAK WA 98841

September 21, 2014

Account:
 Phone Number:
 Service at

OMAK WA 98841

Total Due by 10/11/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 7, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

OKANOGAN WA 98840-

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/27/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for your new Charter service, you received a discounted promotional rate on your bill. Although the discounted rate for the first part of your promotion is about to end, Charter is pleased to continue to provide you a discount off standard pricing for an additional 12 months, beginning with your next monthly statement.

Thank you again for your business. It is our pleasure to serve you.



OKANOGAN WA 98840-

October 7, 2014

Account:
 Phone Number:
 Service at

OKANOGAN WA 98840-

Total Due by 10/27/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



January 11, 2012
Account:
Phone Number:
Security Code:
Service at:

Okanogan WA 98840

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Adjustments
Charter Internet®
Taxes, Fees and Charges
Current Charges

Total Due by 02/07/12

Charter News

IMPORTANT INTERNET UPDATE: Great news! We've increased our speeds for Charter Internet Lite, and Express customers. Enjoy! You can learn more at charter.com/speed. Thank you for choosing Charter Internet.



ADDRESS CHANGES: If you have an address change, please do not send it with your payment. Instead, submit it by calling 888-GET-CHARTER or online at www.charter.com/myaccount.



QUESTIONS ABOUT YOUR BILL: Watch the video titled Understanding your Charter Statement to answer questions you may have about charges on your bill. This video is available at Charter On Demand or www.charter.com/helpvideos. You may also visit www.charter.com/statementinfo for further information.



Live it with Charter Status - Silver ; Points - 770 * For every \$1 spent with Charter you earn 10 points. Visit www.livewithcharter.com to spend your points on cool stuff! Questions? Call 1-877-654-8348 *May not reflect most recent account activity.



January 11, 2012

Account:
Phone Number:
Service at:

Okanogan WA 98840

Total Due by 02/07/12

Amount you are enclosing

\$

OKANOGAN WA 98840

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



January 9, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

OKANOGAN WA 98840

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter TV®

Charter Internet®

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 01/30/13

Total Due

Charter News

Important TV Update- Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for:

- Broadcast TV Surcharge, which reflects charges assessed to Charter by broadcast TV stations, will be a separate line item, and will be \$2.15.

Important Update- Effective with your next billing statement, pricing will be adjusted for:

- Digital Receiver including Interactive Guide Services from \$5.00 to \$5.99

Customers with services currently on a promotional rate will not see a change in this portion of their fee until after the promotional rate expires.

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page. Taxes, Fees, and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.



January 9, 2013

Account:
 Phone Number:
 Service at

OKANOGAN WA 98840

OKANOGAN WA 98840

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



January 2, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

LONG BEACH WA 98631

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!

Remaining Balance



Charter TV®



Charter Internet®

Taxes, Fees and Charges

Current Charges

Total Due by 01/22/14

Charter News

Important Update - Effective January 1, 2014, the charges for the Unreturned Equipment will be changed as follows: Digital Set-Top Box, from \$132-\$289 to \$125; CableCard from \$43 to \$39; and where applicable, Digital Terminal Adapter from \$51 to \$44.

Important Update - Effective January 1, 2014, the charges for Unreturned Equipment will be changed as follows: Cable Modem (D3)/Multimedia Terminal Adapter from \$32 to \$39; Multimedia Terminal Adapter (MTA) from \$0 to \$39.



January 2, 2014

Account:
 Phone Number:
 Service at

LONG BEACH WA 98631

Total Due by 01/22/14

Amount you are enclosing

\$

LONG BEACH WA 98631

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



530499505001125

*0000947

ILWACO WA 98624

Security Code: [REDACTED]

Statement of Service

April 11, 2010

Account
Phone Number
Contact UsFor Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)**Charter News**

Get great New Releases at home with Charter Pay-Per-View! Check out these hit movies available this month. Where the Wild Things Are- available now, or The Twilight Saga New Moon, available April 19th. Simply order from the main menu or call 1-888-Get Charter!



Live It with Charter Status - Platinum ; Points - 22471 *
For every \$1 spent with Charter you earn 15 points.
Visit www.liveitwithcharter.com to spend your points on cool stuff! Questions? Call 1-877-654-8348 *May not reflect most recent account activity.

Summary *details on following pages*

Previous Balance
Payments Received
Balance Forward
Charter TV Services
Charter Internet Services
Adjustments, Taxes and Fees

Total Due by 05/01/10**Payment Options**

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

☐ **Change of billing address**
Check here and make changes on the back.

April 11, 2010

Account
Phone Number**Total Due by 05/01/10**

Amount you are enclosing: \$

CHARTER COMMUNICATIONS
PO BOX 78063
PHOENIX AZ 85062-8063

CHARTER B001022



November 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

SEAVIEW WA 98644

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter TV®
 Charter Internet®
 Taxes, Fees and Charges
 Current Charges
 Credit Balance - Do Not Pay

Charter News

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 962 - 972, will be removed from Charter's lineup.

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

Tip of Month - Networks On The Go - Watch more on-the-go. Now you can take even more of your favorite shows, movies and sporting events with you wherever you go. With over 45 available networks on-the-go, you can watch TV even when you're away from home. To catch up on shows you've missed, simply download the apps to your mobile devices and start watching. Visit charter.net/onthego to learn more.



LONG BEACH WA 98631

November 1, 2014

Account:
 Phone Number:
 Service at

SEAVIEW WA 98644

Credit Balance - Do Not Pay

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



March 16, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

WALLA WALLA WA

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance

Charter TV®
 Charter Internet®
 Taxes, Fees and Charges
 Current Charges

Total Due by 04/06/13

Charter News

HBO Series Game of Thrones® - From now until April 1st, available free OnDemand, watch the first two episodes of Season 2 of the Emmy® Award-winning HBO® hit series Game of Thrones®. Go to Channel 1 > Free Previews > HBO Sampler to watch. And don't miss the March 31st, Season 3 Premiere of Game of Thrones®. Don't have Charter TV® with HBO? Call 1-888-GET Charter today to order!



WALLA WALLA WA 99362

March 16, 2013

Account:
 Phone Number:
 Service at

WALLA WALLA WA 99362

Total Due by 04/06/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



May 26, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

WALLA WALLA WA 99362

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
Remaining Balance
 Charter TV®
 Charter Internet®
 Other Charges
 Taxes, Fees and Charges
 Current Charges
 YOUR AUTO PAY WILL BE PROCESSED 06/15/14
Total Due by Auto Pay

Charter News

2014 Privacy Notices - Charter's updated Privacy Policy is enclosed in this month's statement.

Tip of the Month - Are you planning a move? Charter can make it a little easier with one phone call. Give us a call and we'll transfer your services to your new address, at no cost to you. It's that simple. To learn more, visit charter.com/move or call 1-888-GET-CHARTER.

SHOWTIME® Instant Upgrade Silver - You could WIN a Kindle Fire HD® or \$10,000 Grand Prize. Grab your remote, go to channel 2495 to upgrade instantly to Charter TV® Silver and you'll be entered to WIN! Enjoy 50 additional channels including Showtime®, HBO® and Cinemax®, TV on the go including SHOWTIME ANYTIME® and so much more.



WALLA WALLA WA 99362

May 26, 2014

Account:
 Phone Number:
 Service at

WALLA WALLA WA 99362

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

530719201003003



October 6, 2014
Account:
Phone Number:
Security Code:
Service At

WAITSBURG WA 99361

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments

Remaining Balance

Charter TV®
Charter Internet®
Charter Phone®
Taxes, Fees and Charges
Current Charges

Total Due by 10/26/14

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



WAITSBURG WA 99361

October 6, 2014

Account:
Phone Number:
Service at

WAITSBURG WA 99361

Total Due by 10/26/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

CHARTER B001026



October 11, 2014
Account:
Phone Number:
Security Code:
Service At

WALLA WALLA WA 99362

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/31/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



WALLA WALLA WA 99362

October 11, 2014

Account:
Phone Number:
Service at

WALLA WALLA WA 99362

Total Due by 10/31/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



July 6, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

WAITSBURG WA 99361

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 07/26/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Account Update - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end. Your new monthly rate will be \$105.96 for Charter TV, \$49.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Because the exact date your new pricing takes effect occurs in the middle of your billing period, this statement will reflect the new rate for just a part of the month. All subsequent statements will reflect the new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.



WAITSBURG WA 99361

July 6, 2014

Account:
 Phone Number:
 Service at

WAITSBURG WA 99361

Total Due by 07/26/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 21, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

WAITSBURG WA 99361

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/10/14

Total Due

Charter News

Important Information about your Channel Lineup

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 239
- El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launch on Latino View channel 697
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmopolitan on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801
- FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 135 and 865 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



WAITSBURG WA 99361

October 21, 2014

Account:
 Phone Number:
 Service at

WAITSBURG WA 99361

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



November 3, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

DIXIE WA 99329

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum Internet™
Current Charges
Total Due by 11/23/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Charter
Spectrum



November 3, 2014

Account:
 Phone Number:
 Service at

DIXIE WA 99329

Total Due by 11/23/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



September 24, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

DIXIE WA 99329

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/14/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



DIXIE WA 99329

September 24, 2014

Account:
 Phone Number:
 Service at

DIXIE WA 99329

Total Due by 10/14/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 11, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

DIXIE WA 99329

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/31/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - **Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



DIXIE WA 99329

October 11, 2014

Account:
 Phone Number:
 Service at

DIXIE WA 99329

Total Due by 10/31/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



September 20, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

COLLEGE PLACE WA 99324

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Adjustments
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/10/14

Thank you for choosing Charter.
 We appreciate your prompt payment and value you as a customer.

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



COLLEGE PLACE WA 99324

September 20, 2014

Account:
 Phone Number:
 Service at

COLLEGE PLACE WA 99324

Total Due by 10/10/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 8, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

WALLA WALLA WA 99362

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/28/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 8, 2014

Account:
 Phone Number:
 Service at

WALLA WALLA WA 99362

Total Due by 10/28/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

530719208014004



September 16, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

WALLA WALLA WA 99362

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Adjustments

Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 One-Time Charges
 Partial Month Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/06/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



WALLA WALLA WA 99362

September 16, 2014

Account:
 Phone Number:
 Service at

WALLA WALLA WA 99362

Total Due by 10/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

CHARTER B001035



April 10, 2014
Account:
Phone Number:
Security Code:
Service At

UNION GAP WA 98903

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments

Remaining Balance

Charter TV®
 Charter Internet®
 Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges

Total Due by 04/30/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.



UNION GAP WA 98903

April 10, 2014

Account:
Phone Number:
Service at

UNION GAP WA 98903

Total Due by 04/30/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



September 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

UNION GAP WA 98903

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/13/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Charter
Spectrum



September 23, 2014

Account:
 Phone Number:
 Service at

UNION GAP WA 98903

UNION GAP WA 98903

Total Due by 10/13/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 19, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

YAKIMA WA 98901

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Internet®
 Taxes, Fees and Charges
 Current Charges
 YOUR AUTO PAY WILL BE PROCESSED 11/03/14
 Total Due by Auto Pay

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



YAKIMA WA 98901

October 19, 2014

Account:
 Phone Number:
 Service at

YAKIMA WA 98901

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

Charter
COMMUNICATIONS

October 7, 2014
Account:
Phone Number:
Security Code:
Service At

YAKIMA WA 98901

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum Internet™
One-Time Charges
Current Charges Due By 10/27/14
Total Due

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

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Charter
Spectrum

Charter
COMMUNICATIONS

YAKIMA WA 98901-

October 7, 2014

Account:
Phone Number:
Service at

YAKIMA WA 98901

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



October 28, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

YAKIMA WA 98901-

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
Remaining Balance
 Charter Spectrum TV™
 Charter Internet®
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/17/14

Charter News

Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 239
- El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launch on Latino View channel 697
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmovision on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801
- FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 135 and 865 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



YAKIMA WA 98901-

October 28, 2014

Account:
 Phone Number:
 Service at

YAKIMA WA 98901-

Total Due by 11/17/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 28, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

YAKIMA WA 98901

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance
 Charter Spectrum Internet™
 Current Charges
Total Due by 11/17/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 28, 2014

Account:
 Phone Number:
 Service at

YAKIMA WA 98901

Total Due by 11/17/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MOXEE WA 98936

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/21/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on demand to learn more.



MOXEE WA 98936

October 1, 2014

Account:
 Phone Number:
 Service at

MOXEE WA 98936

Total Due by 10/21/14

Amount you are enclosing

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

530770017021006



September 17, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

YAKIMA WA 98901

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
 Remaining Balance
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Current Charges

Total Due by 10/07/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

New Account Number - Changes have been made to your statement including a new account number and security code. Please update your new account number with your financial institution to ensure payment processing. Your statement may include two months of billing. Contact us at 1-888-438-2427 or visit www.charter.com/statementinfo for more information.

Charter
Spectrum



September 17, 2014

Account:
 Phone Number:
 Service at

YAKIMA WA 98901

Total Due by 10/07/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188

CHARTER B001043



November 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

YAKIMA WA 98901

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/21/14

Charter News

Important Information about your Channel Lineup

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 239
- El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
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- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmopolitan on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801
- FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 135 and 865 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Tip of Month - Networks On The Go - Watch more on-the-go. Now you can take even more of your favorite shows, movies and sporting events with you wherever you go. With over 45 available networks on-the-go, you can watch TV even when you're away from home. To catch up on shows you've missed, simply download the apps to your mobile devices and start watching. Visit charter.net/onthego to learn more.

Charter
Spectrum



YAKIMA WA 98901

November 1, 2014

Account:
 Phone Number:
 Service at

YAKIMA WA 98901

Total Due by 11/21/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 21, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

YAKIMA WA 98901

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum Internet™
 Current Charges

Total Due by 11/10/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

New Account Number - Changes have been made to your statement including a new account number and security code. Please update your new account number with your financial institution to ensure payment processing. Your statement may include two months of billing. Contact us at 1-888-438-2427 or visit www.charter.com/statementinfo for more information.



Account:
 Phone Number:
 Service at

October 21, 2014

YAKIMA WA 98901

Total Due by 11/10/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



October 26, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MOXEE WA 98936

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum Internet™
 Current Charges
 Total Due by 11/15/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

New Account Number - Changes have been made to your statement including a new account number and security code. Please update your new account number with your financial institution to ensure payment processing. Your statement may include two months of billing. Contact us at 1-888-438-2427 or visit www.charter.com/statementinfo for more information.

Charter
Spectrum



MOXEE WA 98936

October 26, 2014

Account:
 Phone Number:
 Service at

MOXEE WA 98936

Total Due by 11/15/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



May 4, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

SUNNYSIDE WA 98944

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Past Due Balance - Due Now
 Charter TV®
 Charter Internet®
 One-Time Charges
 Taxes, Fees and Charges
 Current Charges Due By 05/24/14
Total Due

Charter News

2014 Privacy Notices - Charter's updated Privacy Policy is enclosed in this month's statement.

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about May 20, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

Tip of the Month - Are you planning a move? Charter can make it a little easier with one phone call. Give us a call and we'll transfer your services to your new address, at no cost to you. It's that simple. To learn more, visit charter.com/move or call 1-888-GET-CHARTER.

May 4, 2014

Account:
 Phone Number:
 Service at

SUNNYSIDE WA 98944

Total Due

Amount you are enclosing \$



MABTON WA 98935

CHARTER COMMUNICATIONS
 PO BOX 60188
 LOS ANGELES CA 90060-0188



March 9, 2013
Account:
Phone Number:
Security Code:
Service At

MABTON WA 98935

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter Internet®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 03/30/13
Total Due

Charter News

Important Message about your Charter Internet Service - Great news! During the month of March your Internet speed will be increased. Now you can surf, download music, upload photos and more with even faster speeds from Charter. To take immediate advantage of the new speed, simply reboot your modem. To reboot your modem, unplug your modem for 30 seconds. After plugging it back in, please wait a few moments until all lights are back on and re-start your computer. Enjoy!



MABTON WA 98935

March 9, 2013

Account:
Phone Number:
Service at

Total Due

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188



April 1, 2013
Account:
Phone Number:
Security Code:
Service At

GRANDVIEW WA 98930

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments

Past Due Balance - Due Now



Charter TV®



Charter Internet®

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 04/22/13

Total Due

Charter News



Live It with Charter® Member Status

Tier: Platinum | Point Balance: 15850 *

For every \$1 spent with Charter you earn 15 points. Visit liveitwithcharter.com to redeem your points for amazing rewards! Questions? Email membercare@liveitwithcharter.com.

*May not reflect most recent account activity.

Terms and Condition of Service - Charter's Residential Terms and Condition of Service have changed; the provisions regarding the arbitration of claims/disputes has been modified. The modifications shall be effective as of May 22, 2013. The modified Residential Terms and Condition of Service may be viewed at http://www.charter.com/footer/footerPage.jsp?tag=POLICIES_TC_VIDEO_SERVICE.



GRANDVIEW WA 98930

April 1, 2013

Account:
Phone Number:
Service at

GRANDVIEW WA 98930

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 60188
LOS ANGELES CA 90060-0188

